

**EDGE HILL UNIVERSITY**

**LEVEL SIX EXAMINATION FOR THE DEGREE OF BACHELOR OF  
SCIENCE AT HONOURS LEVEL**

**BSC COMPUTING and BSC INFORMATION TECHNOLOGY  
MANAGEMENT FOR BUSINESS (FULL AND PART TIME)**

**MODULE: CIS3150/CIS3101**

**TITLE: IT MANAGEMENT Mock Examination**

**MOCK EXAMINATION**

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**Instructions**

Answer **ALL** questions

**Total marks: 54**

**Time Allowed: 2 hours**

**Question 1****2 Marks**

When would a post-implementation review take place? (2 marks)

**Question 2****6 Marks**

Name the two options for managing an information system (2 marks), giving two advantages and disadvantages for each system (4 marks).

**Question 3****4 Marks**

Communication in the business world can be both formal and informal, explain the differences between the two (4 marks)

**Question 4****20 Marks**

When creating an online ordering system for a clothing store, there are eight factors that need to be considered. Name these factors and put them in order of importance (4 marks), explaining WHY you have chosen to list them in the order you have (2 marks per point).

**Question 5****2 Marks**

Briefly explain what an implementation plan is (2 marks).

**Question 6****12 Marks**

What are the advantages and disadvantages of bespoke developments, user developed and off the shelf methods of acquisition (12 marks).

**Question 7****8 Marks**

Describe what risk is (1 mark) and discuss what the risk management process is (7 marks).